On March 27, 2020, Governor Ron DeSantis told the Department of Children and Families (DCF) to temporarily increase Supplemental Nutritional Assistance Program (SNAP) benefit amounts.

Benefits are currently maxed out monthly based on household size.

<table>
<thead>
<tr>
<th>People in</th>
<th>Maximum Benefit Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$194</td>
</tr>
<tr>
<td>2</td>
<td>$355</td>
</tr>
<tr>
<td>3</td>
<td>$509</td>
</tr>
<tr>
<td>4</td>
<td>$646</td>
</tr>
<tr>
<td>5</td>
<td>$768</td>
</tr>
<tr>
<td>6</td>
<td>$921</td>
</tr>
<tr>
<td>7</td>
<td>$1,018</td>
</tr>
<tr>
<td>8</td>
<td>1,164</td>
</tr>
<tr>
<td>For Each Additional Person</td>
<td>+$146</td>
</tr>
</tbody>
</table>

You can expect to receive additional March funds NOW and Families should already see the increase in SNAP benefits went out April 4, 2020 and April 8, 2020. Benefits will extend until May 31st, 2020.

CONTACT US

Franklin, Jefferson, Leon, & Wakulla Counties:
2119 Delta Boulevard
Tallahassee, FL 32303
(850) 385-9007

Calhoun, Gadsden, Jackson, & Liberty Counties:
121 North Jackson Street
Quincy, FL 32351
(850) 875-9881

Bay, Gulf, Holmes, & Washington Counties:
211 East 11th Street
Panama City, FL 32401
(850) 769-3581

Okaloosa & Walton Counties:
133 Staff Drive, NE
Fort Walton Beach, FL 32548
(850) 862-3279

Escambia & Santa Rosa Counties:
1741 North Palafox Street
Pensacola, FL 32501
(850) 432-8222

Online at www.LSNF.org
State of Florida offices, including DCF are currently closed to the public to protect staff and residents. However, the department is still actively working, which includes the following:

- **Online ACCESS Self Service Portal** is available 24 hours a day!

- **Extended Hours!**
  - Monday-Friday: 7am to 6pm
  - Saturday: 8am-12pm
  - Sunday: 1pm-5pm

- You can call (888) 356-3281 to order, get information about transactions, or report an **EBT card** as lost or stolen by calling.

- **If you were previously rejected due to work requirements**: REAPPLY!

- **If you used up food stamp allotted time limits**: REAPPLY!

DCF’s customer service center: (866) 762-2237 or (850) 300-4323

**NEW PROGRAM TO BUY GROCERIES ONLINE**

DCF also announced that Florida will try out a new SNAP, program where you can buy groceries online with your EBT card.

If you have or receive SNAP then you are automatically eligible to participate in this program and do not need to apply.

You can purchase groceries online starting:
- April 16 in Tallahassee
- April 21 statewide
- April 21, both Walmart and Amazon will accept online payments from EBT Cards.

**RECERTIFICATION EXTENSION DUE TO COVID-19**

If you are supposed to re-certify for SNAP in April or May 2020, you now have an additional 6 months to re-certify. This applies to TANF and Medicaid too.

For more information regarding Florida’s benefit programs during this time, contact the customer call center at (866) 762-2237 or (850) 300-4323.

**WORK REQUIREMENTS WAIVER**

If you were previously denied SNAP, or your SNAP was terminated due to work requirements, REAPPLY!

Due to COVID-19, the state of Florida is no longer requiring that people meet the work requirements for three months in a 36-month period to get SNAP or TANF. They have decided that the lack of work opportunities due to COVID-19 gives “good cause” to waive the work requirements. Until further order of DCF, individuals and families can still get SNAP without showing that they are working.

If you are denied or do not believe you received the right amount of SNAP, you have the right to appeal.

Make sure to meet all deadlines in filing your appeal with DCF.

If you do not have time to wait for SNAP benefits and need food today visit:

Local Food Banks: [www.feedingflorida.org](http://www.feedingflorida.org) or call 2-1-1 or visit [www.my211florida.org](http://www.my211florida.org)